Enhancing Vaccine Uptake through Behaviour Change Theory-based Social Media Interventions: A Framework-Driven Approach and Case Study among Chinese University Students in the UK

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BACKGROUND

The significance of effective risk communication in pandemic preparedness and resilience building is emphasized, especially with the expected spread of misinformation and reluctance to adopt risk reduction measures. Vaccination, the most efficient way to manage and prevent infectious diseases, has been impeded by vaccine hesitancy, fuelled by false information and disinformation. Thus, it is crucial to comprehend vaccination behaviour and develop specific interventions to enhance pandemic preparedness and resilience planning.

The study investigated how the behaviour change theories informed social media interventions could be designed and utilized to enhance vaccine uptake. To accomplish this, a mixed-method, three-course natural experimental design was implemented, using Chinese college students studying in the UK as the case study.

METHODOLOGY

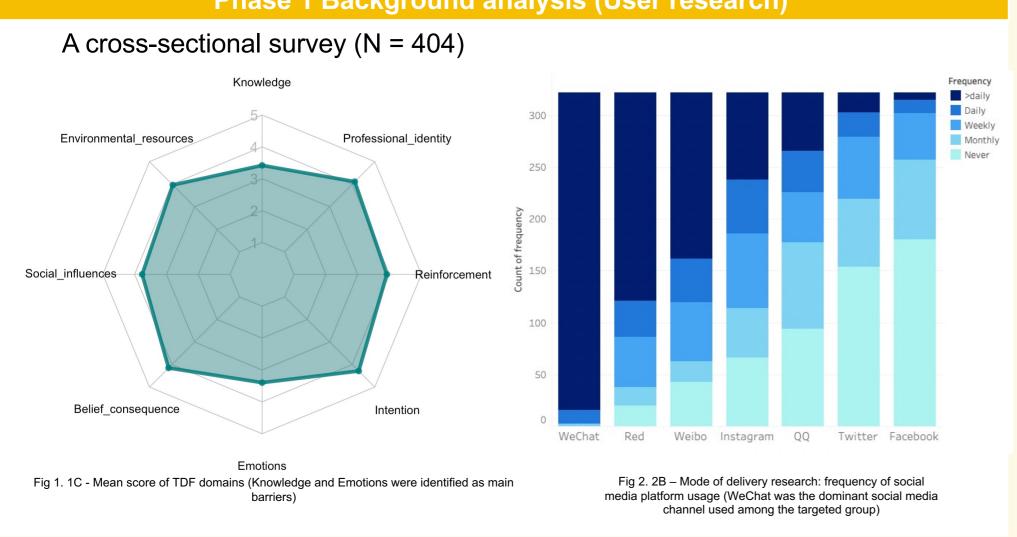


CASE STUDY

Procedure

- Identifying the determinants that influence the students' vaccine decision;
- Systematically explore the intervention functions and strategies that likely to be effective in enhancing vaccine uptake;
- Design the intervention informed by theory and first-hand data collected through the survey, interview, and focus group;
- Pilot the intervention and evaluate its effectiveness

Phase 1 Background analysis (User research)



Content pool design for Intervention function each category design **② * ☆ ®3 ●** 5:18 Q ... 知识科普 知识科普 留英 Health 指南 **留英Health指南** 邮编搜索附近流感疫苗接种点: 为在英留学生提供健康指南 https://www.nhs.uk/service-IP属地:英国 search/pharmacy/find-a-11 friends following pharmacy-nhs-flu-vaccine-service NHS flu jal Following Messages 回复以下 Pharmacy 名称获得相应 预约网址 [Boots] Articles Services [Superdrug] 流感疫苗怎么选? 一篇攻略全知道! [Tesco] #经验 8 #科普 12 #流感疫苗 3 [Asda] [Lloyds] 科普漫画 疫苗接种 在英就医 Tesco Clubcard 流感疫苗仅需 5 磅! Boots 流感疫苗预约网址: https:// www.boots.com/online/ pharmacy-services/winter-flu-jab-今年的流感疫苗最佳接种期,仅剩10 漫画第二弹--疫苗究竟是个啥? 漫画第三弹--来聊聊疫苗的安全 FLU IS 给留学生的流感疫苗 O&A 3 read(s) HERE ⓐ ⑨ 今年的流感疫苗最佳接种期,仅剩12 \oplus \oplus

Phase 2 Intervention design & development

Phase 3 Evaluation

Fig 3. WeChat official account design (Left to right: Introduction, Education, Automatic reply)

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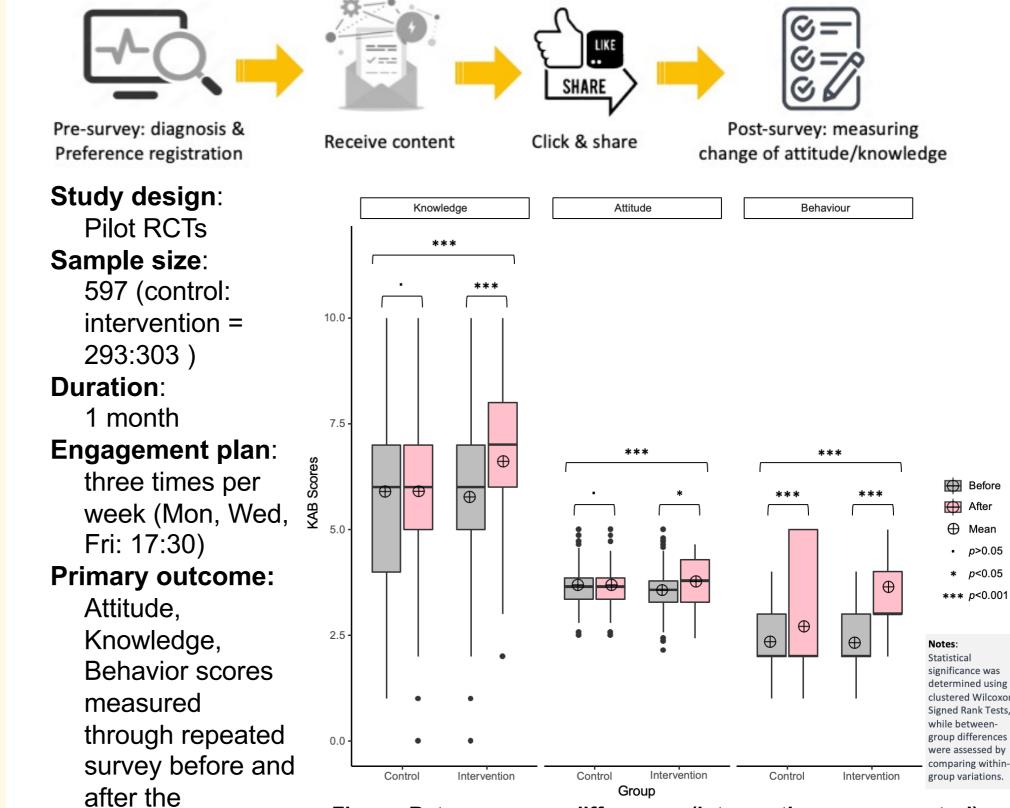


Figure. Between-group differences (intervention versus control) with respect to mean change from baseline to 1-month follow up

SUMMARY

Intervention development: A multi-component intervention was created, delivered through WeChat based on the background study and user research through survey and focus groups. The three components include Educational content, Auto-reply functions and Reminders.

Efficacy: The intervention was tested using a quasi-experimental design over a one-month period. The WeChat intervention effectively boosted vaccination knowledge and attitudes toward influenza vaccination among Chinese students. Changes in intended behaviour were mediated through concurrent changes in both knowledge and attitude.

Published work

intervention

Li, L., Wood, C. E., & Kostkova, P. (2021). Vaccine hesitancy and behavior change theory-based social media interventions: a systematic review. Translational behavioral medicine.

Li, L., Yang, L., Wang, Q., Wood, C. E., & Kostkova, P. (2023). Comparing factors influencing seasonal influenza vaccine acceptance and intentions among Chinese university students residing in China and UK: A crosssectional study. Human Vaccines & Immunotherapeutics, 19(3), 2290798.

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